



NATURALISTE SOLUTIONS

Privacy Policy

1/01/2024

Privacy Policy

Naturaliste Solutions Pty Ltd is committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy outlines our practices concerning the collection, use, and protection of your personal information. Please take a moment to review this policy and contact us if you have any questions or concerns.

Information we collect

We may collect the following typed of personal information:

- 1. Business Information:** To effectively deliver our services, we may collect and store potentially sensitive business information related to your company's sustainability practices, governance structures, and other relevant details.
- 2. Contact Information:** We may collect your name, email address, phone number, and mailing address when you provide it to us through our website or other communication channels.
- 3. Payment Information:** If you make a purchase from us, we may collect payment information such as credit card details or other financial information to process your transaction securely.
- 4. Usage Information:** We may collect information about your interactions with our website, including your IP address, browser type, and browsing behaviour. This information helps us improve our website and services.

How we use your information

We use your personal information for the following purposes:

- 1. Providing Services:** To provide and deliver the products or services you request from us.
- 2. Customer Support:** To respond to your inquiries and provide customer support.
- 3. Marketing:** To periodically send you promotional materials, newsletters, and updates about our products and services (you can opt out of marketing communications at any time). We may also use your information to contact you for market research purposes. We may contact you by email, phone, or mail. We may use the information to customise the website according to your interests.
- 4. Analytics:** To analyse website usage and improve our services.

Security (how we keep info secure)

We take the security of your personal information seriously. We employ appropriate measures to protect your information from unauthorized access, disclosure, alteration, or destruction. This includes the use of firewalls, encryption, anti-virus software and email filters all used to protect your information. No payment information (including credit card information) is stored by Naturaliste Solutions Pty Ltd.

Your Rights

You have the following rights regarding your personal information:

- 1. Access:** You can request access to the personal information we hold about you.
- 2. Correction:** You can request corrections to any inaccuracies in your personal information.
- 3. Deletion:** You can request the deletion of your personal information.

We will not sell, rent, or trade your information to third parties for their marketing purposes without your consent. If you believe that any information we have about you is incorrect or incomplete, please write to or email us as soon as possible. We will promptly correct any information found to be incorrect.

Links to other websites (we are not responsible for other website info etc)

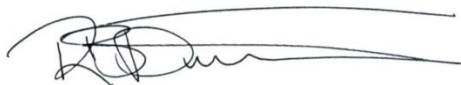
Our website may contain links to other websites of interest. If you use these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Changes to This Policy

We may update this Privacy Policy to reflect changes in our practices or legal requirements. We will post any revised version of the policy on our website, and the changes will be effective immediately.

Endorsed by

Rebecah Dunstan
Director



01 January 2024